

Crown Security Services

9/14 Cranford Way, Birmingham, B66 2RU



1999
Established



Best Security Company - Midlands 2015
Business Excellence Award - 2016 & 2017



Accredited
SIA ACS & ISO 9001:2001
ISO 14001 & ISO 18001
BSIA Member





Overview

- Well established independent business
- Offering a wide range of security services
- Excellent customer base
- Operating throughout the Midlands
- Best Security Company - 2015
- Business Excellence - 2016 & 2017

Business Overview

Crown Security Services is an independent provider of a full range of security services to the public, corporate sectors, VIP and public events.

We have been established since 1999 building an excellent reputation for its high quality of services and loyal client base.

Crown Security Services is accredited with a number of recognised industry standard such as:

- SIA ACS Contractor
- ISO 9001
- ISO I4001
- ISO I8001
- BSIA Member

From a single key holding to a multi site contract Crown Security Services offers a tailored package to suit your individual requirements.

We invest resources in our procedures, offices and staff to provide you with the best quality service possible at all times.

For more information on the services we offer, please contact us on 0800 093 2383.

Location

Operating from its own premises in Smethwick, Birmingham, the offices are located just off Junction 1 on the M5, we are within easy travelling distance of the M5, M6, M1, M42, M40 and M69 motorways and the motorway network providing easy access to all areas of the Midlands.

Crown Security Services has its own in-house 24 hour control centre. This customer focused designed centre provides monitoring of our Security Officers complete with provision of an audit trail for our clients. Our Duty Controllers also carry out regular welfare telephone calls to Officers through out their shift. The Centre is responsible for despatching our Fast Response Teams to alerts from Alarm Receiving Centres.

Routine remote CCTV surveillance and response to camera's is also carried out from the Centre triggering despatch of a Fast Response Team or visual verification enabling us to alert the Police or other emergency services as appropriate

Our 24 hour control room is manned by fully licensed and trained officers and offers security and peace of mind for our clients, staff and provides protection to many sites.





Services

SERVICES

Keyholding

Our keyholding service offers a very cost effective form of security should an emergency arise which aims to relieve the stress and disruption caused to our clients. We provide immediate response when an alarm is activated, investigate and take appropriate action including the sending out of a response vehicle.

Mobile Patrols

We offer a cost effective mobile patrol service. Our experienced mobile officers will patrol your property making sure your premises are safe and secure whilst unattended using up to date assignment instructions agreed with you.

Each Patrol Officer varies the time of inspection to ensure no fixed pattern is detected. All our clients properties are tagged electronically; this means that an officer must visit in order to register the visit. Each visit by our driver is logged electronically with our own 24 hour control room. We also offer Vacant property checks with full meter reading service if required.

Manned Guarding

The first impression for your company needs to be the correct one. A smart well trained security officer with relevant knowledge of your business is a must.

Training from site instructions and service level agreements, ensures that all necessary information is correct and to hand whilst still being secure. This provides a confident and smooth running of day to day operations.

Each member of staff will have the correct SIA license, right to work checks and will be fully vetted to BS7858:2008 including service checks, which means our service is fully insured. Each member of your team will meet the stringent standards applied by the SIA.

Crown Security will ensure relief officers are in place with site specific training for cover and unexpected situations. Our solutions are designed to help you through difficult times, aims to relieve stress, so you can relax in the knowledge that you are using a trusted and respected company as well as an award winning security provider.





Services

Services

VIP & Corporate Services

Corporate security offers security within the Hospitality, promotion, brand events and media launches. This includes close protection officers offering concise crisis management and contingency plans. Your event steward will be visitor friendly and meet and greet attendees and offer advice as required by your guests.

We will undertake all practises related to the security provision including liaison with the licensing agencies and emergency services. Full risk assessments are carried out to meet H&S standards.

Crown Security aims to ensure both organiser and guests enjoy a stress free and well organised event.

Licensed and experienced close protection operatives are available for VIP's, CEO's and executives who attend special celebrations or public outings.

Crown Security is pleased to announce we can provide a high quality chauffeur service for those special guests.

Event Services

Crown Security Services is able to provide parking, stewarding and Security for any type of show, event or venue including:

- Music concerts and festivals.
- Stewards, VIP staff and backstage security.
- Access control and Response teams.
- Car park management and Control room staff.
- Weddings and social parties.
- Sporting events, parades, processions and carnivals, school and youth events.
- Protests and Religious events

TV & Film Security

Crown Security Services offers a fully licensed discrete security service which can include security of live TV shows, street shoots, press launches and red carpet events.

We also provide chauffeur and close protection for actors, singers, staff and guests for all of your events. We have also provided security for sports stars.





Accreditations



The Security Industry Association Approved Contractor Scheme SIA ACS is the recognised standard for organisations within the the security industry, It is built on a recognised improvement models including ISO 9001 for quality and excellence,



Our Quality Management Systems comply with ISO 9001 for the following scope:

BS7E99 Code of practise : Mobile : Static Guarding
BS7858 Code of practise : Security Screening of personnel



At Crown Security we take the health & security of our staff very seriously, We are OHSAS 18001 accredited which means we are pre-checked as a company for high standards of competence and compliance, OHSAS 18001 is an international occupational health and safety management system. It was developed in response to demands for a recognised standard,



Crown Security Services is ISO 14001 Environment accredited, ISO WE&&W is the internationally recognised standard for the environmental management of businesses.



The British Security Industry Association is the UK trade body covering security providers, The function of the BSIA is to create public awareness of the industry and inform its members of relevant news and legislation to maintain and regulate standards, encourage training and continuous development.



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